

PG&E Emergency Preparedness & Response 2026 Public Safety Power Shutoff (PSPS) Full-Scale Exercise (FSE)

April 27 - May 1, 2026

Player and Observer Briefing

TRUSTED AGENT USE ONLY



Safety and Security Orientation

Everyone and everything is always safe

Internal: 11/21/25

Assign safety roles for in-person and virtual meetings

Mental Health

- Check in on teammates' well-being openly and often
- Normalize conversations about stress, fatigue, and support
- Encourage use of mental health resources without stigma (e.g., [988 Suicide & Crisis Lifeline](#))

Foster Psychological Safety

- Practice transparency, vulnerability and appreciation
- Avoid blame; learn from mistakes
- Disagree respectfully and with curiosity

Fire

- Exits, escape routes, evacuation
- Fire ext.

Earthquake

- Drop, cover, hold

Medical Emergency

- Call 911/share your location in the Teams chat
- First aid/CPR
- AED

Do not report to work if you have cold/flu-like symptoms

Security: 1-800-691-0410

- Active shooter—get out, hide out, take out, call out
- Maintain situational awareness to mitigate hazards
- Think Before You Click—pause and verify before opening links or attachments to keep our systems secure

Ergonomics

- [Proper ergo](#)
- 30/30: move 30 secs every 30 min

Prevent Serious Injuries and Fatalities (SIFs)



[PSEMS](#)



SIF prevention field guide



On the road, off the phone



Park in a safe location

Internal

Enterprise Safety Recognition Program



Nomination form



Ground Rules

Create an environment where employees feel psychologically safe to speak up.

Trustworthy

- Act with genuine humility
- Vulnerability is encouraged
- It's okay to say "I don't know"

Empathetic

- Listen for understanding
- Assume positive intent
- Encourage/provide space for all to participate

Curious

- Seek alternative perspectives
- Explore unintended consequences

Tenacious

- Think big
- Have fun!

Nimble

- Accept/learn from mistakes
- At closing, review MOLOSA and action items

Owners

- Own decisions and outcomes
- Stop and regroup if off-course
- Clarify desired outcomes and decision-making process

Which are most relevant today? Others to add?



P&O | 2026 PSPS FSE

Welcome and Introductions

**Director, Emergency Preparedness & Response (EP&R),
Emergency Preparedness (EP)**

[REDACTED]

Manager, EP&R, EP Exercise Section

[REDACTED]

Emergency Management Specialists, EP&R, EP Exercise Section

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

EP&R | Purpose

- Review expected responsibilities and actions for Players and Observers
- Provide an overview of the 2026 Public Safety Power Shutoff (PSPS) Full Scale Exercise
- Review Virtual Exercise Environment
- Discuss exercise roles and responsibilities of Players during the exercise
- Review exercise rules and expectations including:
 - Timing
 - Player Actions
 - Communications
 - Participant Feedback

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EP&R | Agenda

- Exercise Overview
- Exercise Scenario
- Exercise Guidelines
- Virtual Exercise Logistics and Exercise Materials
- Player Guidance
- Player Communications
- Observer Guidance & Rules
- Final Reminders

Exercise Overview



EPR | 2026 PSPS FSE

Exercise Name	2026 PG&E PSPS Exercise Series
Exercise Dates	Seminar: September 3, 2025 (Completed) TTX: April 1, 2026 (Completed) FSE: April 27- May 1, 2026
Region	PSPS Event Region: Region 3 – Bay Area Meteorology: Systemwide
Exercise Scope/Scenario	A PSPS Event impacting a specific region(s): Bay Area (East Bay, Mission, Diablo, Peninsula)
Locations	<ul style="list-style-type: none">• Vacaville Emergency Response Center (VERC)• Corresponding emergency coordination centers• Virtual (MS Teams)
Plans	<ul style="list-style-type: none">• Company Emergency Response Plan (CERP)• PSPS Annex• Others: FA-specific guidance, External Agency Plans/Procedures
Staffing	EOC, REC, OEC Teams, External Agency Partners

EP&R I Objectives

- **Objective 1 - Planning:** Implement a planning cycle according to CERP procedures, PSPS Annex, and ICS principles that use circuit information provided to conduct a PSPS and develop a restoration plan prior to receiving the "All Clear" from the Officer-in-Charge (OIC).
- **Objective 2 - Operational Coordination:** Implement a response structure that effectively integrates EOC sections, FAs, field crews, and external partners to successfully align operational activities and priorities for safely managing the PSPS and Wildfire event (patrol assets, qualify and re-qualify patrollers, both Air and Ground patrols).
- **Objective 3 - Operational Communications:** Establish and maintain an effective communications structure that allows all entities to maintain the most accurate information throughout the course of the event; this includes PG&E Functional Areas, Public Safety Partners, Customers, Community Based Organizations, and Regulators.
- **Objective 4 - Public Information and Notification:** Communicate strategic messages to key internal and external audiences including developing press releases, social media posts, and FAQs for the public and delivering required notifications to Cal OES, CPUC, and other regulatory bodies.
- **Objective 5 - Situational Assessment:** Support company-wide situational awareness by establishing and maintaining a common operating picture across the response organizational structure to meet the needs of relevant internal and external stakeholders impacted by PSPS (e.g., critical, medical baseline, and commercial customers)
- **Objective 6 – Logistics (Critical Resources):** Analyze the impacted area to prioritize available resources in a way that reduces physical security concerns and minimizes impacts of the shutoff to company facilities and other critical infrastructure.



Internal Participation

- **Electric Distribution**
- **Electric Transmission**
- **Electric Field Operations**
- **Information Technology**
- **Electric Incident Investigations**
- **Corporate Safety**
- **Corporate Security**
- **Corporate Real Estate Strategy and Services (CRESS)**
- **Aviation Services**
- **Corporate Affairs**
- **PSPS PMO**
- **EP&R Response & Operations**
- **Customer Care**
- **Marketing & Communications**
- **PSPS Technology/Operations**
- **Meteorology (simulated)**
- **Temporary Generation**
- **Hazard Awareness & Warning Center (HAWC)**
- **Finance**
- **Vegetation Management**
- **Power Generation**
- **Gas Operations**
- **Materials and Sourcing**
- **Land Management**
- **Environmental Management**

External Participation

➤ Playing

- California Governor's Office of Emergency Services (Cal OES)
- Northern California Power Agency (NCPA)
- San Mateo County Department of Emergency Management (SMCEM)
- 211 of California
- Disability Disaster Access Resources (DDAR)

➤ Observing

- California Public Utilities Commission (CPUC)
- California Department of Forestry and Fire Protection (CAL FIRE)
- Xcel Energy
- PacificCorp
- San Francisco Department of Emergency Management (DEM)
- City of Palo Alto UTL-Electric Operations

EP&R I Exercise Assumptions

Assumptions help ensure the exercise is realistic, and frame the “rules” for exercise play.

- The exercise will be conducted in a no-fault environment where systems, processes, and outcomes—not individuals—will be evaluated
- The exercise scenario is plausible, and events occur as they are presented
- Exercise simulation contains sufficient detail to allow Players to react to information and situations as if the simulated incident were real
- Participating teams may need to balance exercise play with real-world emergencies. If they occur, real-world emergencies take priority

EP&R | Exercise Artificialities (1/2)

Artificialities are designed to alleviate potential constraints that could detract from exercise realism.

- **Exercise communication and coordination is limited to participating exercise organizations and venues listed in the Player Phonebook and ICS-203. The SimCell will simulate all other entities or organizations.**
- Exercise simulation will be realistic and plausible and will contain enough detail from which Players can respond.
- Players should physically report to their exercise locations at StartEx and should presume to be “activated” within the simulated exercise world.
- Certain resources may purposefully be unavailable or available only in part to ensure exercise objectives can be accomplished.
- Tech down procedures (e.g., satellite phones, radios) will be simulated; all other exercise communications will be via telephone and email, MS Teams chat, and face-to-face.

EP&R | Exercise Artificialities (2/2)

Artificialities are designed to alleviate potential constraints that could detract from exercise realism.

- Each day of the exercise will serve as one Operational Period with night shift being simulated, providing shift transition collateral every morning.
- All phases of a PSPS Event will be exercised.
- Day 1 will start with Readiness Posture.
- Under no circumstances will power be de-energized during this exercise.

Scenario Overview



Meteorology Scenario

- Dry, offshore wind event is expected to develop Thursday, April 30 through Friday, May 1
- Winds strengthen Thursday morning and are expected to reach peak intensity Thursday afternoon through Friday morning
- Northeasterly/Offshore Winds
 - 25 – 35 mph
 - Gusts 45 – 55+ mph, primarily over elevated terrain

Distribution System Operations Impact Forecast Wednesday, April 29, 2026

1 OUTAGE RISK BY WEATHER TYPE

	Wednesday 4/29/26	Thursday 4/30/26	Friday 5/1/26	Saturday 5/2/26	Sunday 5/3/26	Monday 5/4/26	Tuesday 5/5/26	Wednesday 5/6/26
Heat								
Flashover								
Heavy Rain								
Thunderstorms								
Low Snow								
South Wind								
Northwest Wind								
Northeast Wind		2	2					
RISK LEGEND	No Risk		(1) Slight Risk		(2) Moderate Risk		(3) High Risk	

* A Extended Divisional Outage Forecast will be issued when Risk(s) meet or exceed "Moderate" during that period

2 SYSTEM-WIDE OUTAGE CATEGORY PROBABILITY

	Wednesday 4/29/26	Thursday 4/30/26	Friday 5/1/26	Saturday 5/2/26	Sunday 5/3/26	Monday 5/4/26	Tuesday 5/5/26	Wednesday 5/6/26
Category 1	100%	0%	5%	85%	100%	100%	100%	100%
Category 2	0%	30%	50%	15%	0%	0%	0%	0%
Category 3	0%	65%	45%	0%	0%	0%	0%	0%
Category 4	0%	0%	0%	0%	0%	0%	0%	0%
Category 5	0%	0%	0%	0%	0%	0%	0%	0%

3 OUTAGE FORECAST & RISK TIMING BY DIVISION

		Wednesday 4/29/26		Thursday 4/30/26		Friday 5/1/26		Saturday 5/2/26				
		Outage Range*	Risk Timing**	Outage Range*	Risk Timing**	Outage Range*	Risk Timing**	Outage Range*	Risk Timing**			
SYSTEM TOTAL		77	90	281	405	14:00 - 24:00	227	335	00:00 - 08:00	94	120	NA - Residual
North Coast	Humboldt	5	6	10	15	14:00 - 24:00	8	14	00:00 - 08:00	5	7	NA - Residual
	Sonoma	4	5	24	30	14:00 - 24:00	18	25	00:00 - 08:00	5	7	
	North Bay	3	4	13	18	14:00 - 24:00	11	16	00:00 - 08:00	5	6	
	TOTAL	12	15	47	63	14:00 - 24:00	37	55	00:00 - 08:00	15	20	
North Valley & Sierra	North Valley	5	6	15	30	14:00 - 24:00	12	22	00:00 - 08:00	6	8	NA - Residual
	Sierra	2	3	17	24	14:00 - 24:00	13	18	00:00 - 08:00	5	6	
	Sacramento	7	9	14	19	14:00 - 24:00	12	16	00:00 - 08:00	6	8	
	TOTAL	14	18	46	73	14:00 - 24:00	37	56	00:00 - 08:00	17	22	
Bay Area	San Francisco	1	2	4	6	14:00 - 24:00	3	5	00:00 - 08:00	1	2	NA - Residual
	East Bay	2	3	15	22	14:00 - 24:00	12	18	00:00 - 08:00	4	6	
	Diablo	2	3	12	19	14:00 - 24:00	9	15	00:00 - 08:00	3	4	
	Peninsula	3	4	13	21	14:00 - 24:00	11	16	00:00 - 08:00	3	4	
South Bay & Central Coast	Mission	2	3	11	15	14:00 - 24:00	9	12	00:00 - 08:00	2	3	NA - Residual
	TOTAL	10	15	55	84	14:00 - 24:00	44	66	09:00 - 09:00	13	19	
	De Anza	2	3	14	23	14:00 - 24:00	11	19	00:00 - 08:00	3	6	
	San Jose	3	4	19	27	14:00 - 24:00	15	24	00:00 - 08:00	4	7	
Central Valley	Central Coast	5	7	35	50	14:00 - 24:00	30	45	00:00 - 08:00	10	15	NA - Residual
	Los Padres	3	4	10	15	14:00 - 24:00	8	13	00:00 - 08:00	3	5	
	TOTAL	14	18	78	116	14:00 - 24:00	64	101	00:00 - 08:00	20	33	
	Stockton	5	8	15	24	14:00 - 24:00	12	20	00:00 - 08:00	6	8	
Central Valley	Yosemite	7	8	13	18	14:00 - 24:00	10	16	00:00 - 08:00	8	10	NA - Residual
	Fresno	10	13	16	24	14:00 - 24:00	14	19	00:00 - 08:00	10	12	
	Kern	4	5	11	15	14:00 - 24:00	9	14	00:00 - 08:00	5	7	
	TOTAL	27	34	55	82	14:00 - 24:00	45	69	00:00 - 08:00	29	37	

* Outage range consists of an "Expected" and "Reasonable Worst Case" forecast of sustained transformer level outages and above

** Risk timing reflects the peak outage period

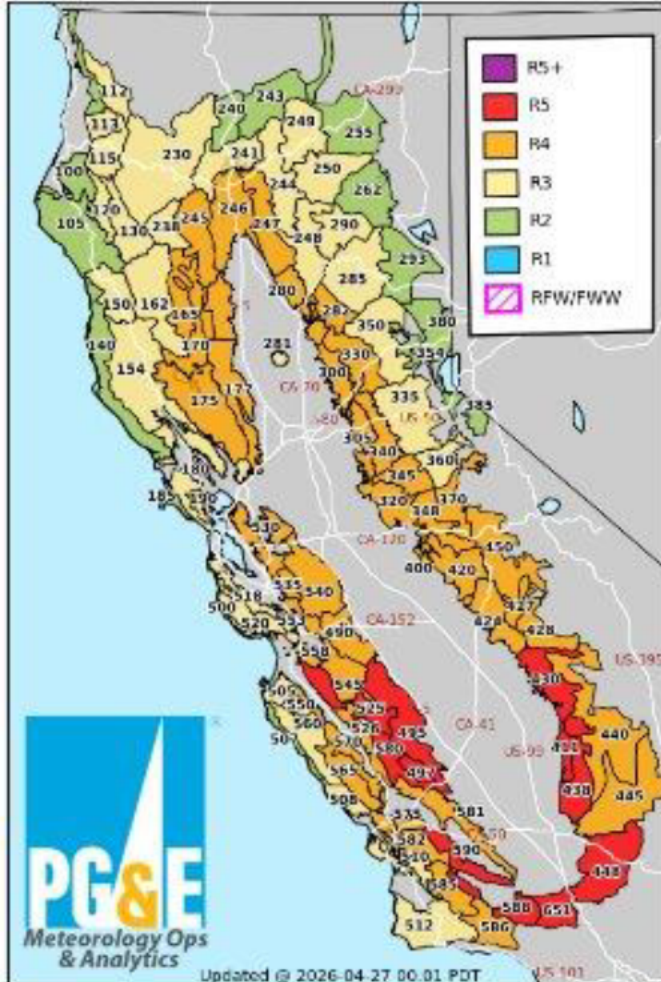
OUTAGE LEGEND

Category	Generalized Risk	Staffing
Category 1	Significant Adverse Weather Unlikely	Normal, but have a plan
Category 2	Adverse Weather Possible	Have plan for escalation
Category 3	Adverse Weather Likely	Staffing & Timing as Directed
Category 4	Extreme Weather Possible	Staffing & Timing as Directed
Category 5	Extreme Weather Likely	Staffing & Timing as Directed

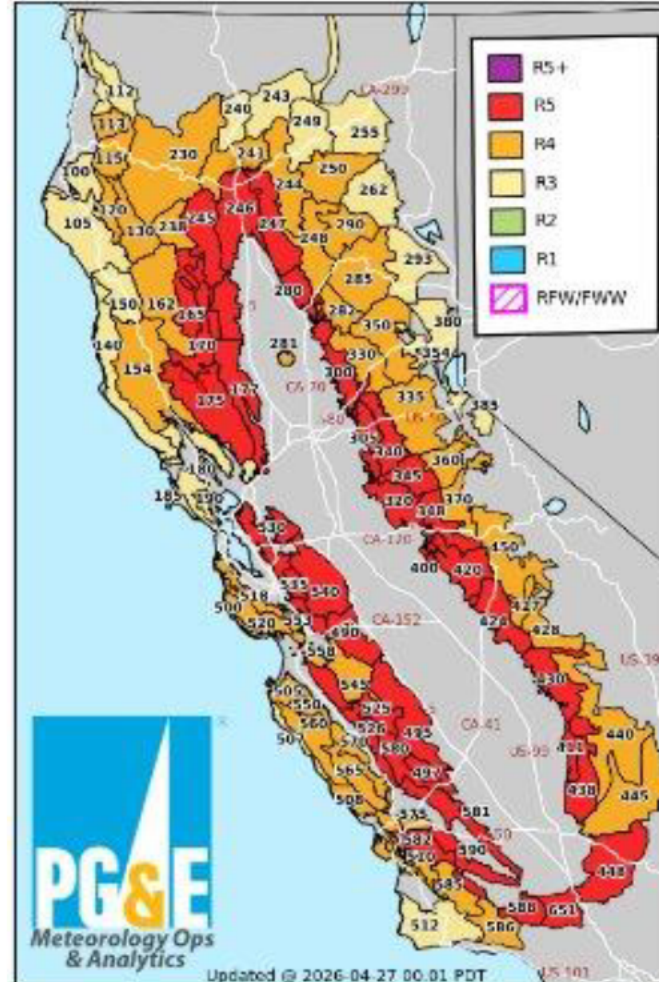


Meteorology Scenario - FPI Indices

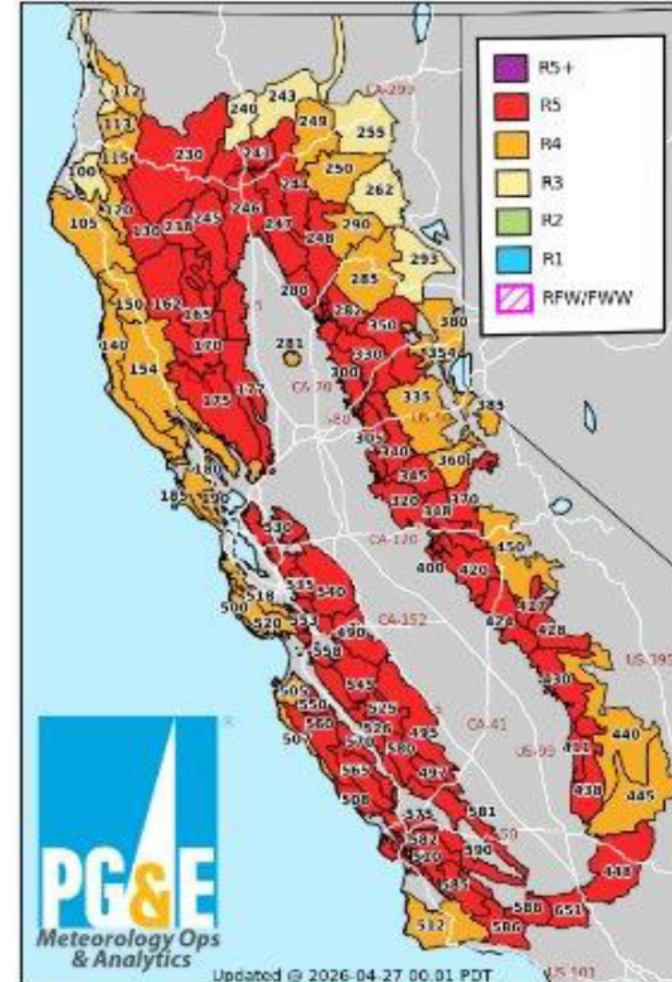
PG&E Utility Fire Potential Index Ratings
Valid for 04/27/2026



PG&E Utility Fire Potential Index Ratings
Valid for 04/28/2026



PG&E Utility Fire Potential Index Ratings
Valid for 04/29/2026

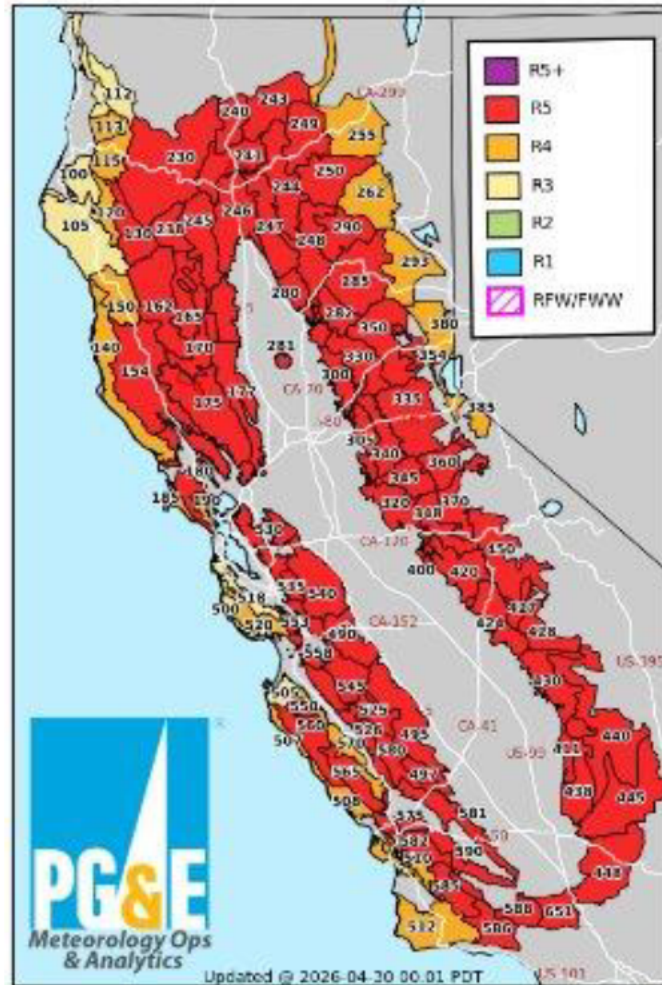


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Valid for 05/02/2026



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Meteorology Scenario – North Ops



North Ops 7-day Significant Fire Potential Outlook

Issued by North Ops Predictive Services, Redding CA

Published: Wednesday, April 29, 2026

Predictive Service Area (PSA)	Wed 29 Apr	Thu 30 Apr	Fri 01 May	Sat 02 May	Sun 03 May	Mon 04 May	Tue 05 May	Wed 06 May
NC01 - North Coast		W	W					
NC02 - Mid Coast to Mendocino		W	W					
NC03A - Bay Marine		W	W					
NC03B - Diablo-Santa Cruz Mtns		W	W					
NC04 - Northwestern Mtn		W	W					
NC05 - Sac Valley/Foothills		W	W					
NC06 - NE California								
NC07 - Northern Sierras		W	W					
NC08 - Far Eastside								



Meteorology Scenario – South Ops



**Predictive
Services**

National Predictive Services Forecast California South Ops

Published: Wednesday, April 29, 2026

Predictive Service Area (PSA)	Wed 29 Apr	Thu 30 Apr	Fri 01 May	Sat 02 May	Sun 03 May	Mon 04 May	Tue 05 May	Wed 06 May
SC01 - Eastern Sierra			W					
SC02 - Central Sierra		W	W					
SC03 - Southern Sierra		W	W					
SC04 - Sierra Foothills		W	W					
SC05 - Central Valley		W	W					
SC06 - Central Coast Interior		W	W					
SC07 - Central Coast		W	W					
SC08 - South Coast			W	W				
SC09 - Western Mountains		W	W	W				
SC10 - Eastern Mountains			W	W				
SC11 - Southern Mountains			W	W				
SC12 - Lower Deserts				W				
SC13 - Eastern Deserts								
SC14 - Central Mojave			W	W				
SC15 - Upper Deserts			W	W				
SC16 - Northern Deserts			W	W				

Legend:

Fuel Dryness

- Moist - Little no risk for large fires.
- Dry - Low risk of large fires in the absence of a "High Risk" event.
- Very Dry - Low/Moderate risk of large fires in the absence of a "High Risk" event.
- Data Unavailable.

High Risk Days

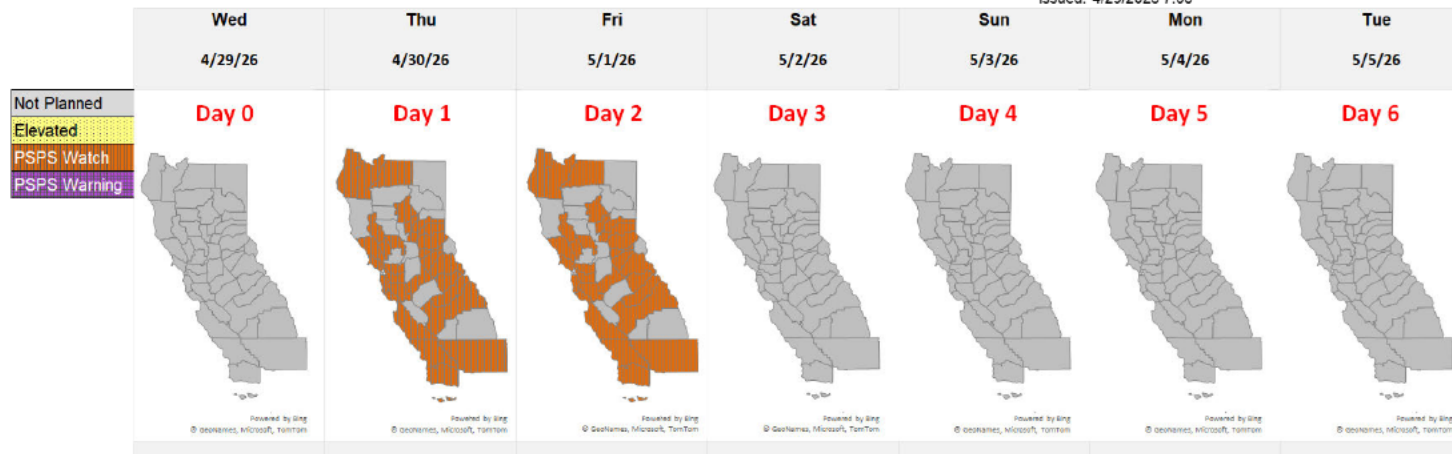
- At least a 20% chance of a "Large Fire" due to a combination of either "Dry" or "Very Dry" Fuel Dryness and an Ignition Trigger. High Risk Days will include the symbol indicating the type of event.
- At least a 20% chance of a new "Large Fire" or significant growth on existing fires due to a combination of either "Dry" or "Very Dry" Fuel Dryness and a Critical Burn Environment. High Risk Days will include the symbol indicating the type of event.



Meteorology Scenario – PSPS Watch

PG&E 7 Day Public Safety Power Shutoff (PSPS) Potential

Issued: 4/29/2026 7:00



This forecast has been customized solely for PG&E utility operations and should not be used for any other purpose or by any other entity. This tool provides an outlook of the potential for a Public Safety Power Shutoff (PSPS) event in the next 7 days. It is not a fire danger forecast. PSPS decisions are made at more granular levels than provided here; thus, only a portion of a county may experience a PSPS event.

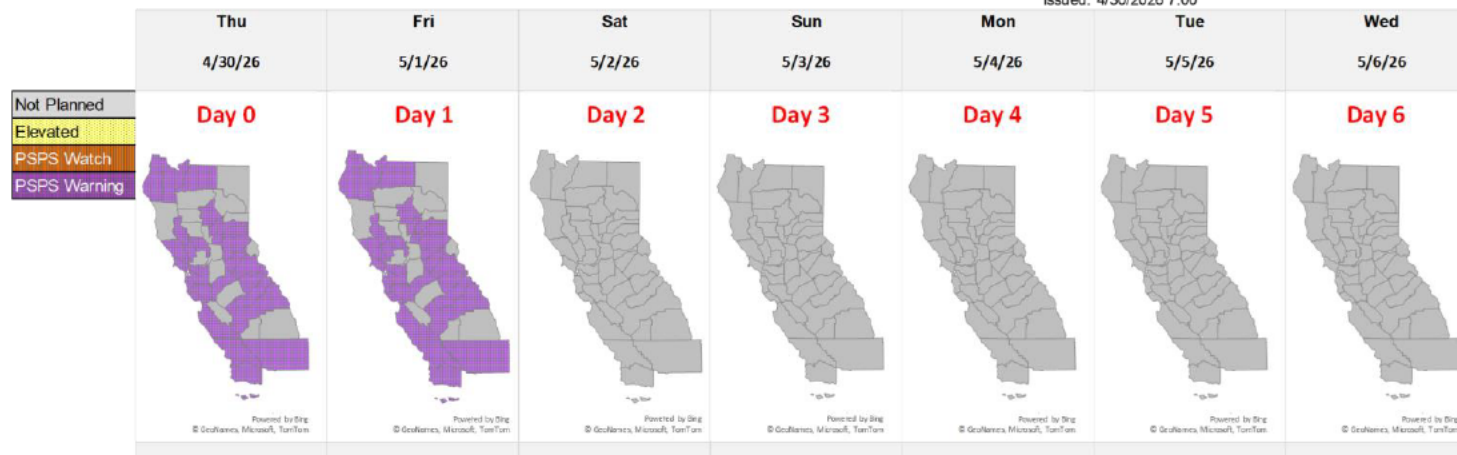
Day 0 Wed 4/29/2026			Day 1 Thu 4/30/2026			Day 2 Fri 5/1/2026			Day 3 Sat 5/2/2026			Day 4 Sun 5/3/2026			Day 5 Mon 5/4/2026			Day 6 Tue 5/5/2026		
Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning
				Humboldt Trinity Shasta Marin Sonoma Lake Napa Yolo Butte Nevada Placer Yuba San Mateo Santa Clara Santa Cruz Stanislaus Alameda Contra Costa Amador Calaveras El Dorado Mariposa Tuolumne Monterey Fresno Madera Kern San Luis Obispo Santa Barbara			Humboldt Trinity Shasta Marin Sonoma Lake Napa Yolo Butte Nevada Placer Yuba San Mateo Santa Clara Santa Cruz Stanislaus Alameda Contra Costa Amador Calaveras El Dorado Mariposa Tuolumne Monterey Fresno Madera Kern San Luis Obispo Santa Barbara													



Meteorology Scenario – PSPS Warning

PG&E 7 Day Public Safety Power Shutoff (PSPS) Potential

Issued: 4/30/2026 7:00



This forecast has been customized solely for PG&E utility operations and should not be used for any other purpose or by any other entity. This tool provides an outlook of the potential for a Public Safety Power Shutoff (PSPS) event in the next 7 days. It is not a fire danger forecast. PSPS decisions are made at more granular levels than provided here; thus, only a portion of a county may experience a PSPS event.

Day 0 Thu 4/30/2026			Day 1 Fri 5/1/2026			Day 2 Sat 5/2/2026			Day 3 Sun 5/3/2026			Day 4 Mon 5/4/2026			Day 5 Tue 5/5/2026			Day 6 Wed 5/6/2026		
Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning	Elevated	PSPS Watch	PSPS Warning
		Humboldt Trinity Shasta Marin Sonoma Lake Napa Yolo Butte Nevada Placer Yuba San Mateo Santa Clara Santa Cruz Stanislaus Alameda Contra Costa Amador Calaveras El Dorado Mariposa Tuolumne Monterey Fresno Madera Kern San Luis Obispo Santa Barbara			Humboldt Trinity Shasta Marin Sonoma Lake Napa Yolo Butte Nevada Placer Yuba San Mateo Santa Clara Santa Cruz Stanislaus Alameda Contra Costa Amador Calaveras El Dorado Mariposa Tuolumne Monterey Fresno Madera Kern San Luis Obispo Santa Barbara															

EP&R | Initial Conditions & Player Shift Transition

Players will receive a transition briefing to level-set initial **StartEx** conditions and **ResumeEx** conditions.

- A “simulated” night shift will approve the IAP and any other collateral; the next morning will discuss at transition **with the controller**
- State of the World briefings will be between days at **ResumeEx** updating participants of overnight activities
- Weather will give an update at **StartEx** and throughout the exercise
- HAWC and Meteorology will report out conditions through-out the exercise

Exercise Guidelines

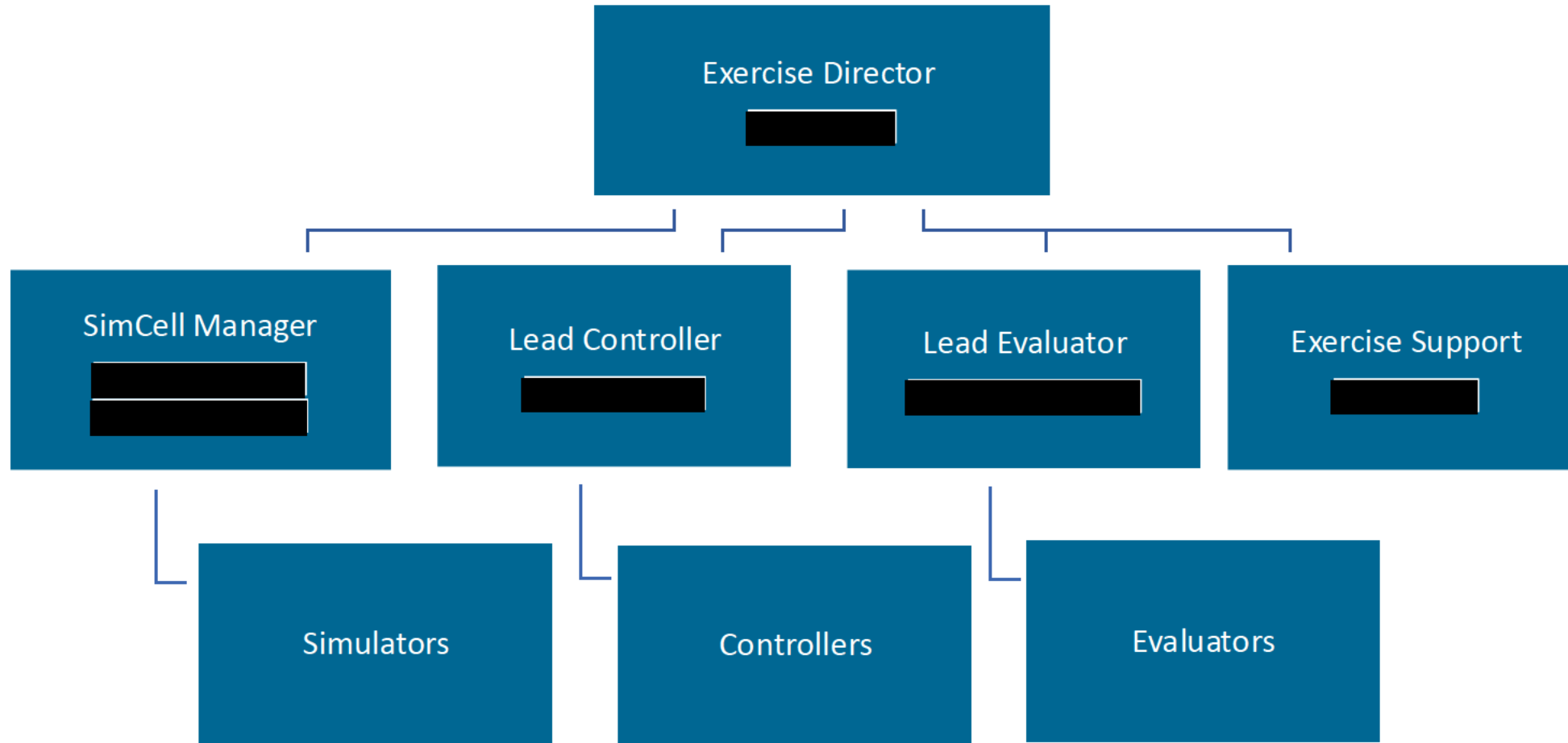
EP&R | Exercise Terminology & Authority

- **STARTEX:** Start of the exercise
 - Can only be called by the Exercise Director or Lead Controller.
- **PAUSEEX:** Global or local brief suspension in play
 - Global PAUSEEX is called by the Exercise Director or Lead Controller when all organizational units will pause exercise operations for a short period of time or between exercise conduct days.
 - Local PAUSEEX is called by the on-site Controller and communicated to the Lead Controller and Exercise Director when a localized safety issue or brief training moment is required.
- **RESUMEEX:** Resumption of the exercise
 - Called by the Exercise Director or Lead Controller to resume exercise play after a short pause or to start a subsequent exercise conduct day.
- **ENDEX:** End of the exercise
 - Can only be called by the Exercise Director or Lead Controller once time has run out or the exercise objectives have been accomplished.

EP&R | Exercise Roles

- **Players:** Players are personnel who perform their regular roles and responsibilities during the exercise. Players initiate actions in response to the simulated emergency.
- **Controllers:** Controllers plan and manage exercise play, set up and operate the exercise sites, and/or portray the roles of organizations or individuals that are not playing in the exercise.
- **Simulators:** Simulators are control staff personnel who role play nonparticipating organizations or individuals.
- **Evaluators:** Evaluators observe and document performance against established exercise objectives and critical tasks in accordance with Exercise Evaluation Guides (EEGs).
- **Observers:** Observers visit or view selected segments of the exercise. Observers do not play in the exercise, nor do they perform any control or evaluation functions.
- **Exercise Support:** The exercise support staff includes individuals who perform administrative and logistical support tasks during the exercise. There will be a channel on the Exercise Environment where you can go to get support.

EP&R | Exercise Control Organization





EP&R I Exercise Schedule & Player Location

Activity	Day 1	Day 2-4	Day 5	Meeting Link Location	Who attends?
C/E/S Daily Brief	0530 RP 1130 EOC	0545	0545	CES Bridge Line	C/E/S only
Sim Cell	0600-1800	0600-1800	0600-1600	Sim Cell Bridge Line	C/E/S only
*STARTEX Opening Brief	0600 RP 1200 EOC	—	—	Join the meeting now	All
Exercise Play (WL)	0600-1800	0600-1800	0600-1630	EOC Sections Meeting Invites Emergency Coordination Center Meeting Invites	All
Morning Shift Transitions with Controller	—	0600	0600	EOC Sections Meeting Invites	P, O, C/E
*PAUSEEX	1800	1800	—	Join the meeting now	All
*RESUMEEX (State of the World)	—	0600	0600	Join the meeting now	All
Evening Shift Transitions with Controller	1730	1730	—	EOC Sections Meeting Invites	P, O, C/E
C/E/S Debrief	1745	1745	1630 (CES hotwash)	CES Bridge Line	C/E/S only
ENDEX	—	—	1700	—	All
All Hotwash	—	—	1700-1800	Join the meeting now	All
	WL = Working Lunch RP = Readiness Posture EOC = Activation	C/E/S = Controller, Evaluator, Simulator P = Player O = Observer		*NOTE: StartEx, PauseEx, ResumeEx, and Hotwash are all the same link and titled “internal player invite” when opened. This is the Main EOC floor.	

*The VERC doors and gates will be in ‘Exception Mode’ during the exercise. Corporate Security will be on site to provide any assistance needed.

EP&R I Readiness Posture: EOC Sections/Positions*

- Safety: Safety Officer
- Liaison
 - Liaison Officer (LNO)
 - Liaison Coordinator (depending on EOC Activation timing)
- Customer Strategy: Customer Strategy Officer (CSO)
- Public Information
 - Public Information Officer (PIO)
 - Assistant Public Information Officer
- Operations
 - Operations Section Chief
 - Deputy Operations Section Chief
 - Distribution Branch Director
 - Transmission Branch Director
 - Vegetation Management Branch Director
 - Information Technology Coordination Center (ITCC) PSPS Application Task Force Lead
 - Temporary Generation Branch Director
 - Electric Distribution Emergency Center (EDEC)
 - Electric Transmission Emergency Center (ETEC)
- Planning
 - Planning Section Chief
 - Deputy Planning Section Chief
 - Situation Unit Leader
 - Documentation Unit Leader
 - Meteorologist-in-Charge
 - HAWC Unit Lead
- PSPS
 - PSPS Section Chief
 - PSPS Deputy Section Chief
 - PSPS Compliance Specialist
 - PSPS Scoping Unit Leader
 - PSPS Distribution Asset Health Specialist (DAHS)
 - PSPS Transmission Asset Health Specialist (TAHS)
 - PSPS Scoping Specialist
 - PSPS External Reporting Unit Leader
 - PSPS Portal Specialist
 - PSPS Notification Specialist Lead
 - PSPS Notification Specialist Support
- Logistics
 - Logistics Section Chief
 - Emergency Site Unit Leader
- Finance and Administration Section
 - Finance and Administration Section Chief
 - Deputy Finance and Administration Section Chief

Select Readiness Posture Staff
Day 1: 0600 hours Start
In Person*

Readiness Posture Staff
Day 1: 0600 hours Start
Virtual

EOC Activation
Day 1: 1200 Hours Start

FP&R I Readiness Posture: EOC Sections/Positions*

DAY 1 Readiness Posture In-Person at VERC 0600*			
Liaison	Liaison Officer		
Liaison	Assistant Liaison Officer		
Safety	Safety Officer		
Safety	Asst. Safety Officer		
Public Information	Public Information Officer		
Customer	Customer Strategy Officer Deputy		
Customer	Customer Strategy Officer		
Customer	CSO Staff		
Operations Section	Operations Section Chief		
Operations Section	Deputy Ops Chief		
Operations Section	Distribution Branch Director		
Operations Section	Transmission Branch Director		
Plans Section	Plans Section Chief		
Plans Section	Deputy Plans Chief		
Plans Section	Documentation Unit Lead		
Plans Section	Documentation Unit Support		
PSPS Section	Chief (Primary)		
PSPS Section	Deputy (Primary)		
PSPS Section	Scoping Unit Lead (Primary)		
Logistics Section	Logistics Section Chief		
Finance & Admin Section	Finance & Admin Section Chief		
Finance & Admin Section	Finance & Admin Deputy Chief		

Select Readiness Posture Staff
Day 1: 0600 hours Start
In Person*

Readiness Posture Staff
Day 1: 0600 hours Start
Virtual

EOC Activation
Day 1: 1200 Hours Start


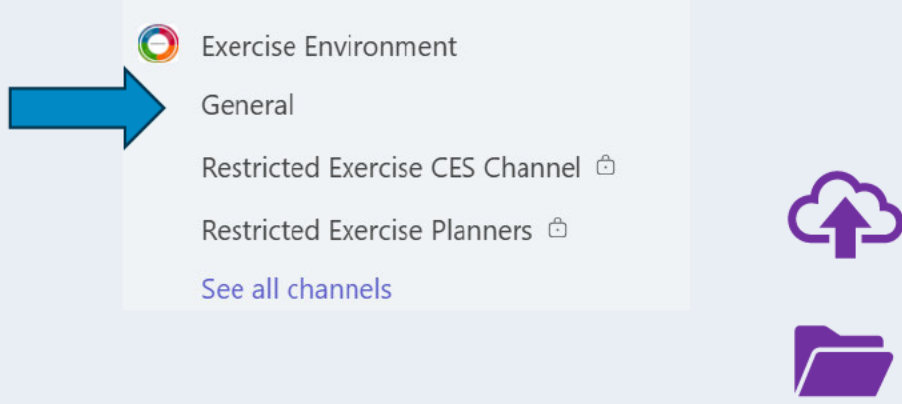
Virtual Exercise Logistics and Exercise Materials



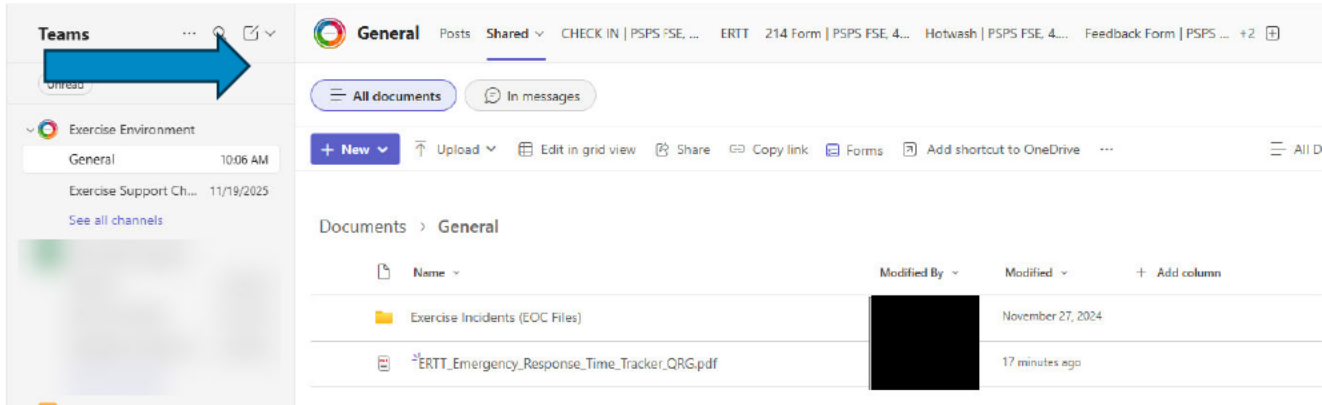
EP&R I Exercise Materials

Document	Audience	Purpose	Developed by
Exercise Plan (ExPlan)	Players and Observers	Provides participants with a synopsis of the exercise	EP&R
External Observer Guide (VERC Public Safety Partner Guide)	External Observers	Accompanies the Exercise Plan and provides external observers with guidelines for coming in person	EP&R
Controller/Evaluator/ Simulator (C/E/S) Handbook	Controllers, Simulators, and Evaluators	Describes the roles and responsibilities of exercise controllers and evaluators, as well as the procedures they should follow during the exercise	EP&R
Master Scenario Events List (MSEL)	Controllers, Simulators, and Evaluators	Contains a chronological listing of the events aka injects that drive exercise play	EP&R, Exercise Planners
Exercise Evaluation Guides (EEGs)	Evaluators	Provides evaluators with information on what they should expect to see and evaluate during exercise play	EP&R, Exercise Planners
Initial Conditions Slides	Controllers, Simulators, and Evaluators	Provides detailed scenario information prior to START-EX	EP&R, Exercise Planners
State-of-the-World Slides/Docs	Players, Controllers, Simulators, and Evaluators	Provides a high-level overview of exercise scenario information prior to RESUME-EX between exercise conduct days	EP&R, Exercise Planners
Exercise Phone Book	Players, Controllers, Simulators, and Evaluators	Provides a list of who is playing and their contact information to use during the exercise	EP&R

EP&R | Exercise Environment Dos and Don'ts

MS Teams Exercise Environment Do's and Don'ts	
Don't	Do Store Content in General>Files
<p>Do not go to Virtual EOC site for exercise templates or files.</p> <p>Do not store Exercise documents in Virtual EOC site.</p> <p>Do not store Exercise document in the Channels.</p>  <p>Do: Chat in the channel.</p>	 <p>Do: Create and upload exercise content in the folder related to your section in General>Files.</p>

EP&R I Exercise Environment



In MS Teams - Exercise Environment:

- Check In – if virtual (In-person at VERC will sign in on paper.)
- ERTT – all, to record # of hours worked that day
- Players can click on ICS 214 tab daily to enter events.
- Players can click on Hotwash link to enter hotwash items.
- Player will General channel > Shared tab > Exercise Incidents > 2026 Exercises > PSPS_2026_2026.05.01 PSPS Full Scale Exercise to store documents.
- ALL can click on Feedback Form tab to enter Feedback on exercise.
- All PG&E personnel involved with PSPS FSE prep can use **8222977** for expenses, and charge to this code on timecards.

Exercise Incidents (EOC Files) > 2026 Exercises > 2026 PSPS Full-Scale Exercise > PSPS_2026_2026.05.01 PSPS Full Scale Exercise

Name	Modified By	Modified
Command		Monday at 8:44 AM
Customer		Monday at 8:44 AM
Finance & Administration		Monday at 8:44 AM
Intelligence & Investigation		Monday at 8:44 AM
Liaison		Monday at 8:44 AM
Logistics		Monday at 8:44 AM
Operations		Monday at 8:44 AM
PIO		Monday at 8:44 AM
Planning		Monday at 8:44 AM
PSPS Section		Monday at 8:44 AM
Safety		Monday at 8:44 AM

EP&R | Emergency or Coordination Center Operations

Functional Areas	Emergency or Coordination Center	Full-Scale Exercise Status
Customer Care	CCECC	Staffed
EP&R	VERC EOC	Staffed
Operations	OECs	East Bay, Diablo, Mission, Peninsula OEC All others Simulated
Operations	REC	Bay Area Staffed All others Simulated
Electric Transmission	GCC/ETEC	Staffed
Substation	STREC (Substation/T-Line)	Simulated
Electric Distribution	EDEC	Simulated
IT	ITCC/ENOC	Staffed
Logistics	MTCC	Staffed
HAWC	HAWC	Staffed
Facilities	FCC	Staffed

EP&R | System Operations

Owner	System	QA/Live/Simulated	Purpose
PSPS Technology	PSPS Viewer	Live	Used to develop playbooks, customer impact lists, customer notification files, transmission lists
	PSPS Portal	Live	Provides PSPS impact visibility to internal/external public safety partners
	PSPS Foundry	Live	Situation Reports and Playbooks
Customer Care	On-Track Tool	Simulated	Used to track door knock status complete/incomplete
Operations	Outage Management Tool (OMT)	QA	Electric outage monitoring and mitigation
HAWC	Live Incident Dashboard	Simulated	Intelligence and monitoring Situational Awareness
Resource Unit	Resource Plan	Simulated	Resource tracking
EP&R	Teams Exercise Environment	QA	Emulates the Virtual EOC for Checking in, 214, Hotwash, and documentation

Player Guidance

EP&R | Before the Exercise

- On Day 1, join Main EOC Invite at 0600 **if your position is part of the Readiness Posture**. If your role is not part of the Readiness Posture, you are welcome to still join at that time, but only to observe.
- All Players will join the exercise on Day 1 @1200 for EOC activation, virtually and in-person
- Command and General Staff will be at the VERC along with select others (as designated by the Functional Area Planner)
- Review appropriate documents
 - Company Emergency Response Plan (CERP)
 - PSPS Annex
 - Position Guides
 - FA Specific Annexes
 - Exercise Phone Book
 - Exercise Plan



EP&R I During the Exercise (1/2)

- Ensure you sign into the **Emergency Response Time Tracker (ERTT)** to get credit for the exercise each day. Access this site by typing 'ertt' into the web browser on your PG&E computer.
- **If you are an external participant, please use the link that was sent to you to check in and out daily (see QR code).**
- Respond to exercise events and information as if the event were real, unless otherwise directed by an exercise controller
- Obtain necessary information through existing channels. Simulators and controllers will give you only information they are directed to disseminate.
- Avoid engaging in personal conversations with controllers, evaluators, simulators, or other players
- Ask your assigned Controller if you have any questions regarding the exercise
- Recognize that every effort has been made by the exercise planning team to balance realism with the scope of the exercise to create an effective learning and evaluation environment, even though some aspects of the scenario may seem impossible
- Use the Exercise Support channel in the Exercise Environment for any admin issues, such as check-in or meeting invites, etc.

EP&R I During the Exercise (2/2)

- Be aware that Controllers and Evaluators may ask you to describe activities, decisions, or other considerations that you are taking throughout the exercise conduct.
- Maintain a log of your activities using the ICS-214. Please use the link in the **Exercise Environment**.
- Complete the daily Hotwash form. Please use the link in the **Exercise Environment**.



EP&R | After the Exercise

- Participate in the Player Hotwash immediately following EndEx at 1700 on Day 5.
- Your ICS-214 activity log and any notes or materials generated from the exercise are now automatically populated to a spreadsheet. They will be reviewed for potential inclusion in the After-Action Report (AAR) by the Exercise Team.

Player Communications

EP&R | Safety and Real-World Emergencies

- Safety and real-world emergencies take priority over exercise events
 - If there is an unsafe situation, stop activity
 - Report all minor accidents and injuries to the Lead Controller
 - For all major accidents or injuries, call 911
- “**Emergency Traffic**” is the designated phrase that indicates there is a real emergency

EP&R I Communication Rules of Engagement

- **Player Communications**

- Primary methods of Player communication will be MS Teams Chat and email.
- All non-face to face communication will start and end with **“This is an exercise”** or **“EXERCISE EXERCISE EXERCISE”**.
- Players will not send communications to departments and agencies that are not participating in the exercise.
- In the event of a real emergency, say, **“Emergency Traffic”**.
- In no instance will exercise communication interfere with real-world emergency communications.
- A list of contact information related to the exercise will be available in the Exercise Phone Book before StartEx.
- **Use the ICS 203 in the IAP for the most up-to-date roster for the EOC, all external agencies and other PG&E facilities will be listed in the phone book.**

**Players should ONLY email Players that are engaged in the exercise
DO NOT use any real-world distribution lists (e.g., “EO EOC Out”) or email anyone outside of exercise play.**

EP&R | Contacting the SimCell

Player communications should only be sent to participating organizations and the SimCell

What Players should expect when contacting the SimCell

- Accurate and realistic answers to inquiries
- Situational information and updates

What Players should not expect when contacting the SimCell

- All the answers to inquiries
- Misinformation
- Immediate resolution (Simulators may tell Players that they may call back)

NOTE: Players will refer to the Exercise Phone Book for information on how to contact specific Simulated agencies or Functional Areas.

Shadowing Guidance

Exercises provide an excellent opportunity to job shadow an emergency response role in a realistic, yet lower stakes simulated response environment. The following recommendations will help maximize the benefit of the job shadowing effort.

Tips for a successful Job Shadow

- Contact the lead planner of your functional area to let them know you will be shadowing a player during the exercise and ask them for any advice on preparation.
- Before the exercise, review appropriate documents including the Company Emergency Response Plan (CERP), Applicable CERP annexes, EOC Position Guides, FA Specific Annexes, Exercise Phone Book, Exercise Plan.
- Recognize you will not be receiving personalized training on your position during the event by the player. The player is responding to a simulated emergency as they would be if it were a real event. Take notes, record your observations, wait for opportune times to ask questions when the player is not busy.
- Make a checklist of follow up items to work on for your upcoming emergency response role after the exercise.

Observer Guidance

EP&R I Observer Guidance

Regulatory Relations has provided the following guidance.

- Multiple external agencies and internal staff are logged in to observe the exercise in person and virtually.
- **Internal Observers** and **External observers** will be on an Observer email list that the players will include when setting up Invites. The observers can join those meetings.
- Observers should not engage with Players in the exercise.
- While observers should not interrupt or ask questions about the exercise, they can contact the Exercise Director or Lead Controller.



EP&R I Observer Guidance

- Start of day and end of day meetings will take place in the MS Teams EOC Main Floor Meeting Invite. All Observers are welcome to attend EOC Main Floor meetings, but their role is limited to observation and listening.
- In-Person observers will SIGN IN at the Media room for every day they attend.

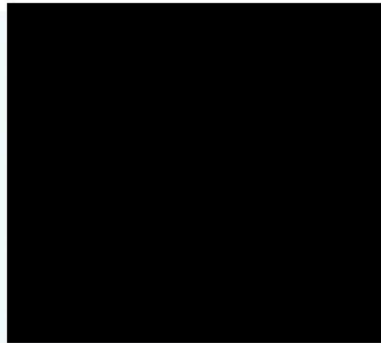
EP&R | VERC Visitor Guide



Pacific Gas and Electric Company (PG&E) activates its Emergency Operations Center (EOC) to respond to hazards for customer safety.

Public Safety Partner Access

- If a member of your organization plans to embed in PG&E's EOC, please inform your PG&E Liaison EOC contact and share:
 - Your vehicle type
 - The estimated time of arrival
 - Whether you require access accommodations
- VERC Security Staff will be notified and allow you access through the parking lot gate located in front of the VERC.
 - Upon arrival to the gate, press the button in the phone box to speak to security.
- Please sign in at the front security desk with a photo ID (i.e., government, agency, etc.) to verify your identity.
- Your Liaison EOC contact will also be at the front security desk to provide you with materials to wear until departure from PG&E's EOC:
 - Visitor vest
 - Emergency contact label (to be filled out and displayed on your vest)



VERC Public Safety Partner Guide Continued

Code of Conduct and Safety

Public Safety Partners visiting the VERC witness EOC personnel perform essential duties and access EOC information first-hand. During your visit, please refrain from:

- Participating in disruptive behavior
- Removing sensitive documents
- Taking photographs, audio recordings or video recordings
- Live-streaming EOC activities

In the event of an exercise, please avoid asking questions to participants unless you are an exercise player.

If you are experiencing COVID-19 or other illness/symptoms, we ask that you stay home to protect others.

What to Expect

While embedded your Liaison EOC contact will:

- Provide you with a **tour and safety orientation**
- Show you your **temporary work area** and provide WiFi information
- **Confirm your visitors' schedule**, including meeting times and opportunities for observation

What to Bring

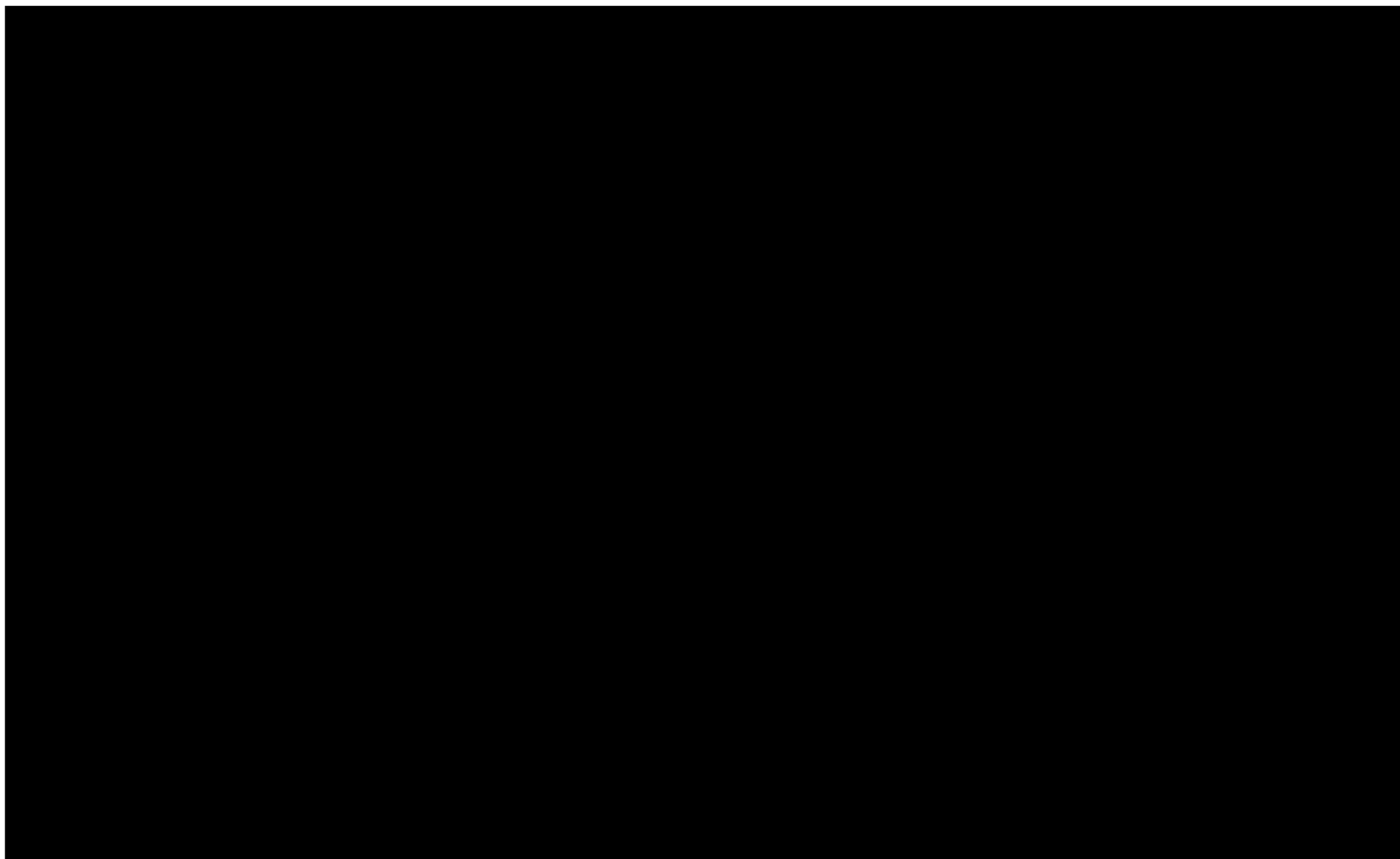
- Laptop and charger
- Phone charger
- Pen and paper
- Refillable water bottle (as needed)
- Food and beverages*

**Food, snacks and beverages are available at the VERC, as well as microwaves/refrigerators for use. Gifting rules may apply; food/beverages consumed by agency partners may be considered a gift and reported as such.*

Some of the measures included in this document are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2023 Pacific Gas and Electric Company. All rights reserved. 05/03/2023.



Vacaville Emergency Response Center (VERC)



Final Reminders

EP&R Logistics & Materials

Location

- Virtual MS Teams, Vacaville Emergency Response Center (VERC), and emergency coordination centers.
- VERC participants to book their own hotels using Charge Code: **8222977**.
- Sign-in and out as directed and log your hours in the Emergency Response Time Tracker (ERTT).
- Fill-out ICS 214 on **Exercise Environment**, fill out hotwash links as they are emailed to you, and keep all documentation in **Exercise Environment > General** file system.
- All internal players have been added to the environment, please let us know if you do not have access.

Exercise Materials

- Review appropriate materials prior to StartEx (e.g., PSPS Annex, Company Emergency Response plan (CERP), ExPlan, FA specific annexes, position checklist)
- Exercise Plan to be added and located in the Teams Exercise Environment General tab.
- All other materials will be provided during the exercise.
- External partners will receive the exercise documents via email by 4/25/25.

Questions?